

CWC Diagnose

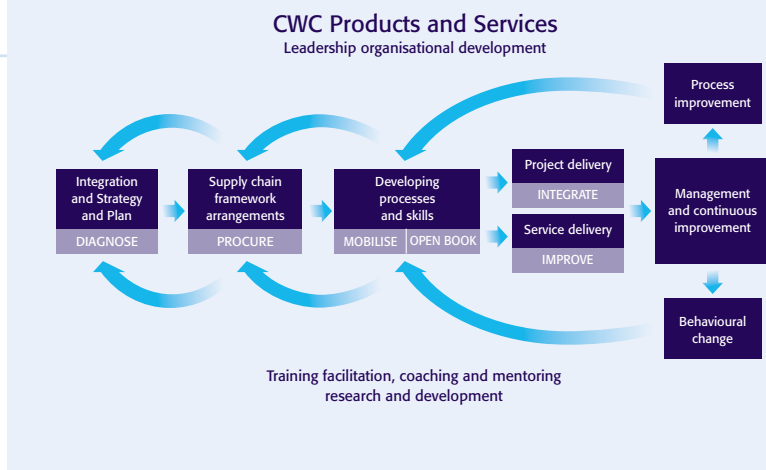
What we do and how we act

The CWC diagnostic provides a rapid review of the suitability of an organisation's structure and capability to collaborate effectively. Effective collaboration is reliant on many issues, mainly leadership and people. The CWC diagnostic approach assesses organisations, people and processes and identifies priorities to improve through better briefing, design, supplier management and site operations.

How CWC Diagnose works:

The diagnostic includes a comprehensive assessment tool to evaluate processes and to ensure that the appropriate structures are in place to support collaboration and the people who deliver projects. We have developed a "Route Map for Success". The Route Map has evolved from Constructing Excellence's learning of world class industry. Our approach is constantly under review and is updated regularly.

The diagnostic covers organisation structure and strategy, people behaviours, procurement excellence and project excellence. It will help identify areas where your organisation can reduce project costs and improve delivery.



CWC will interview your staff and stakeholders including clients and suppliers and assess current strategy and processes and performance data against industry best practice. We work with client teams to analyse the interviews and performance data and develop priority actions and recommendations to improve.

CWC Diagnose does not dictate an improvement plan. CWC facilitators work with client teams to assess issues and find solutions ensuring widespread support for improvement plans.

The benefits it brings:

The CWC diagnostic will provide your organisation with a rapid review of current performance and the root causes of problems. CWC develop change plans that improve partnership working and lead to significant improvements in value for money from construction schemes. We also provide an action plan for improvement.

Clients who have used the CWC diagnostic tool have experienced:

- Lower costs – savings of between 10-30%
- Changes in staff culture, where all employees understand how they influence value
- Opportunity and establishment of continuous improvement across the supply chain leading to on-going savings
- Elimination of waste through improved processes.



CWC Diagnose – Tools and Techniques

CWC diagnostics:

- Business excellence
- People behaviours
- Procurement excellence
- Scheme excellence

Leadership & Team behaviour stocktake

Change management planning

Knowledge Management

Performance Measurement

About CWC:

The CWC Diagnose consultants have qualifications and experience in business management. They have a range of backgrounds from management, design and supervision of major construction projects in the UK and overseas.

Their specialist knowledge includes managing organisational change for supply chain partnering including collaborative contracts, integrating design and construction processes and behaviour change. CWC Diagnose has helped over 50 clients and their supply chains to establish the structure, processes and capabilities for long-term collaborative frameworks that deliver value and efficiency improvements.

© Constructing Excellence. Requests to reproduce any part of this document should be sent to Constructing Excellence. Published: August 2007.