

Leicestershire County Council Highways - Improved Service Delivery



Client: Leicestershire County Council
Project: Infrastructure Sector – Diagnose and Procure
Purpose: Costs and Processes Review

The Challenge

CWC was commissioned by Leicestershire County Council (LCC) to undertake a review of its existing costs and processes for the in-house delivery of capital and revenue maintenance schemes in order to identify opportunities and to develop a business case for efficiency improvements & a plan for implementation.



The Benefits

Further to this review LCC have also undertaken a reorganisation programme and instigated controlled and focused process improvement studies. These two operations have to date saved in excess of £1m per annum.

For further information please contact:

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What CWC Did

The review was undertaken with the full cooperation of LCC and the findings indicated that the in-house delivery afforded value for money by being delivered at costs comparable to the private sector and with sufficient mechanisms in place to ensure ongoing cost effectiveness.

The review for the overall service concluded that there were areas capable of improvement which included the rationalisation of external procurement, streamlining & removing barriers from the Consultant/Client/Contractor functions and formalising process improvement.